

## **Thrifty Foods Smile Card Fundraising Program**

1. All cards will be tracked. A record containing card numbers, names of the holders, addresses and contact numbers will be kept by WRWW Smile Card administrator.
2. Lost or stolen cards should be reported immediately to both Thrifty Foods Customer Service (250-544-1234) or by going to any Thrifty Food store, **and** to WRWW Smile Card administrator. Once reported, existing funds on the card will be locked and to continue to accumulate funds for the organization a replacement card must be obtained from WRWW Smile Card administrator.
3. Cards that have become demagnetized should be replaced at the Customer Service Desk of any Thrifty Foods location.
4. Cards may be loaded at the Customer Service Desk or through any cashier using debit card, credit card or cash. ***If loading via a cashier, the card load must be done prior to having the grocery order rung in – the load and checking the grocery order are two separate transactions.***
5. Card holders may check their balance by visiting [www.thriftyfoods.com](http://www.thriftyfoods.com) (Our Services, Smile Cards, Check my Smile Card). Balances are displayed on grocery receipts as well.

### **Other Information:**

Thrifty Foods will issue monthly cheques representing 5% of total dollars loaded to the organization.

Loading your monthly grocery amount (e.g., \$400.00) becomes \$20.00 to WRWW each month.

WRWW has been, initially, allocated a fundraising amount of \$1000.00 for the first year. This is not a hard and fast amount, however, as depending on our record it may be increased if we happen to raise more than that during the year.

*Any questions, contact:*

Neill Dixon, IBM & TWRWWSCA (Interim Board Member & Temporary WRWW Smile Card Administrator)

[neilld@shaw.ca](mailto:neilld@shaw.ca)

Tel: 881 1114 or 812 2594